

Use of the Captel service is the difference between night and day for me. I am now able to use the phone and become somewhat independent again. I no longer have to wait for my wife to get home from work and make phone calls for me. It is great to have some independence restored to my life. I lost my hearing in both ears 8 years ago. I have had 2 cochlear implant surgeries. But still could not use a normal phone for conversation. Captel service makes good business sense. It will enable those with hearing loss to take an active part in commerce.

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